



FORM

Quality Indicator annual summary report

Learner engagement and employer satisfaction surveys

RTO No.	RTO legal name
22040	Yorke Institute Pty Ltd

Section 1 Survey response rates

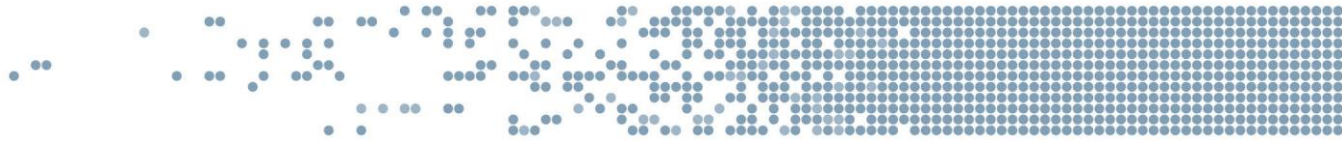
	Surveys issued (SI)	Surveys received (SR)	% response rates = SR *100 / SI
Learner engagement	13	7	50%
Employer satisfaction	0	0	100%

Trends of response statistics:

- which student/employer cohorts provided high/low response rates
- how did response rates compare with previous years (if applicable)

The majority of non completions of surveys came from the Business students who had no direct work outcomes or workplacement requirements in their qualifications

This differed from last year as all students completed surveys.



Section 2 Survey information feedback

What were the expected or unexpected findings from the survey feedback?

Expected findings were the positive responses to Trainers and Staff

What does the survey feedback tell you about your organisation's performance?

Students are happy with the quality of training and assessing and approachable staff.

Section 3 Improvement actions

What preventive or corrective actions have you implemented in response to the feedback?

No action is required in responses to the surveys

How will/do you monitor the effectiveness of these actions?

N/A